Hybrid infrastructures for knowledge work

42

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Abstract

Factory architecture and its implications for workplace behaviour is a well-established theme in workplace research (Brunnström, 1990; Biggs, 1996). Workplace design for knowledge work, on the other hand side, has not inspired the same body of systematic research – due to some extent to the ephemeral character of knowledge work. The aim of this paper is to present an integrated perspective on how the office environment supports and shapes knowledge work, by conceptualising the office as a hybrid infrastructure for knowledge work.

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42.1

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